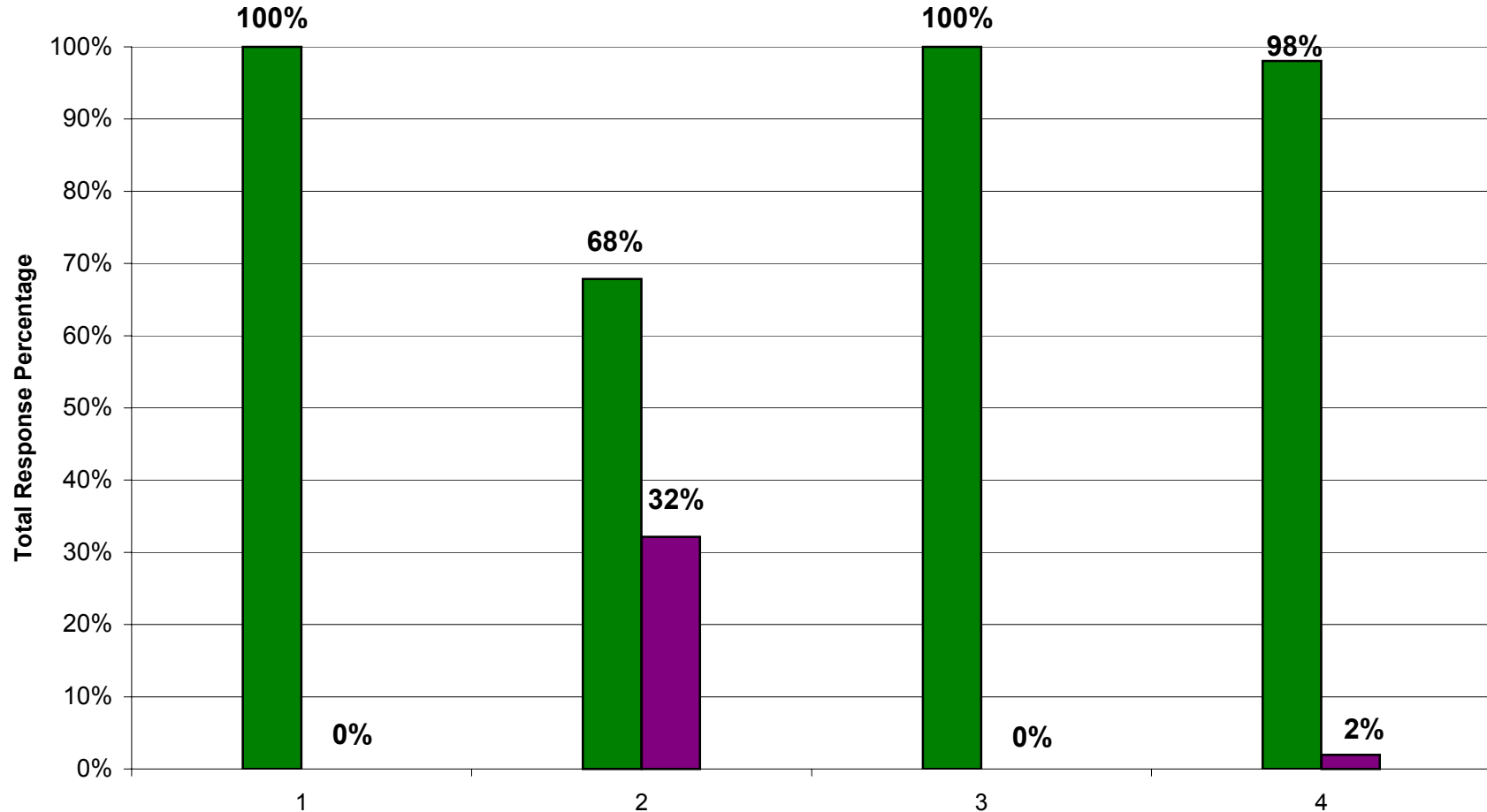


OAH Customer Survey- FY 2003 Annual Score

OAH Facilities



Questions

1. Hearing room was free from distractions.
2. Helpful signs in building.
3. Hearing room was clean, comfortable, adequate size.
4. Hearing room had adequate sound quality.

■ Met or Exceeded Expectations

■ Did Not Meet Expectations